

Brady Online Course Training and Seminar Cancellation, Transfer & Refund Policy

We make every effort to ensure that our training programs are valuable and support your needs, however, if you would like to request a refund, or cancel your reservation, please contact us via lmshelp@bradyservices.com between 9am and 4pm EST.

Class transfers are possible, however they are considered on a case-by-cases basis. If you wish to have your registration transferred to another class, contact us via lmshelp@bradyservices.com for assistance.

General Policies and Information:

Open enrollment training courses are held based on sufficient enrollment. Brady Services will do its best to hold scheduled training courses however no guarantee of any kind is made regarding holding any training course. If we cancel a class, students will be given the option of a refund, transferring to the next available date or taking another course of equal or lesser value at no additional charge.

Brady Services assumes no liability for cancellation of courses for any reason or no reason whatsoever. Ancillary costs related to registration, travel or attending a training course (including but not limited to: Airfare, all travel costs, hotel, per-diem, mileage, lost employee wages or salary or lost revenue arising out of a class being cancelled) are the responsibility of the student or the employer. If a class is cancelled, our liability is limited to the amount of the course registration ONLY. We suggest that, prior to making any travel reservations, you contact our training staff at lmshelp@bradyservices.com to confirm a class has sufficient enrollment. If you decide to make travel arrangements, you do so understanding that the class may be cancelled and is not guaranteed. We are not responsible for cancellations due to weather, strikes, nature or Acts of God.

Brady Services reserves the right to dismiss a student from class for disruptive or inappropriate behavior. NO REFUND OR CREDIT WILL BE ISSUED.